

Are you happy about a service you received or a staff who was helpful to you from a court? Do you have a complaint about someone who asked you for a bribe, treated you unfairly or is delaying your case in court? Contact any of the following:

1. THE PRINCIPAL JUDGE

Courts of Judicature
High Court Building
P.O. Box 7085 Kampala, Uganda
Plot 2, the Square, Kampala
Telephone 0414 341257

2. THE CHIEF REGISTRAR

Courts of Judicature
High Court Building
P.O. Box 7085 Kampala, Uganda
Plot 2, the Square, Kampala
Telephone 0414 343510

3. THE INSPECTOR OF COURTS

Courts of Judicature
High Court Building
P.O. Box 7085 Kampala, Uganda
Plot 2, the Square, Kampala
Telephone: 0414 347312

Are you happy about a service you received or a staff who was helpful to you from Justice Centres Uganda? Do you have an inquiry or a complaint about someone who asked you for a bribe, treated you unfairly or is delaying your case in Justice Centres Uganda? Contact the following:

**THE NATIONAL COORDINATOR
JUSTICE CENTRES UGANDA**

Chambers F6 High Court Building
Plot 2, the Square
P.O. Box 26365
Kampala, Uganda
Telephone: 0414 256626/0752377375

Are you happy about a service you received or a judicial officer/Magistrate who was helpful to you from the Court? Do you have an inquiry or a complaint about a Magistrate/ Judicial Officer who asked you for a bribe, treated you unfairly or behaved in a manner not good enough for a judicial officer? Contact the following:

**THE SECRETARY
JUDICIAL SERVICE COMMISSION**

Farmer's House, Ground Floor
Plot 6/8 Parliamentary Avenue
P.O. Box 7679, Kampala, Uganda.
Telephone: 0414 344154/0414230058
Toll Free Line: 0800 100 222

Are you happy about a service you received or a State Attorney or prosecutor who was helpful to you? Do you have an inquiry or a complaint about a State Attorney or prosecutor who asked you for a bribe, treated you unfairly or is delaying your file? Contact the following:

THE DIRECTOR OF PUBLIC PROSECUTIONS

Workers House, 12th Floor,
Plot 1, Pilkington Road,
P.O. Box 1550, Kampala, Uganda.
Telephone: 0414 332 500/0414332501

Are you happy about a service you received or a staff who was helpful to you from the Administrator General's Office? Do you have an inquiry or a complaint about someone who asked you for a bribe, treated you unfairly or is delaying your Certificate of No Objection? Contact the following:

THE ADMINISTRATOR GENERAL

Ministry Justice and Constitutional Affairs
Georgian House, 4th Floor, George Street.
P.O. Box 7183, Kampala
Telephone: 0414 341915

Are you happy about a service you received from a lawyer/ pleader/ advocate, Do you have an inquiry or a complaint about a lawyer/ pleader/ advocate, who asked you for a bribe, treated you unfairly, behaves in a manner or is delaying your case in Justice Centres Uganda? Contact the following:

**THE SECRETARY
LAW COUNCIL**

Ministry Justice and Constitutional Affairs
Georgian House, 7th Floor, George Street.
P.O. Box 7183. Kampala
Tel: 0414 255 382

Are you happy about a service you received or a policeman/officer who was helpful to you when you had an issue at the police? Do you have an inquiry or a complaint about the Police? Contact the following:

**THE COMMANDANT
PROFESSIONAL STANDARDS UNIT
UGANDA POLICE FORCE**

Plot 1303, Serumaga Road,
Bukoto, Kampala
Toll Free Telephones:
0800 199 199
0800 200 019
0800 199 299

Are you happy about a service you received or a staff who was helpful to you from the Uganda Prisons service? Do you have an inquiry or a complaint about a Prisons Staff who asked you for a bribe, treated you unfairly or acted in a manner not professional enough? Contact the following:

**THE COMMISSIONER GENERAL
UGANDA PRISONS SERVICE**
Plot 13/15 Parliament Avenue,
P.O Box 7182, Kampala,
Telephone: 0414 342 136/0414 256 751
Toll Free: 0800 144 144

Do you have an inquiry or a complaint about a human rights violation or abuse? Contact the following:

**THE CHAIRPERSON
UGANDA HUMAN RIGHTS COMMISSION**
Head Office, Plot No. 22 B
Lumumba Avenue Kampala, Uganda.
Tel: 0414-348007, 0414-233757, 0417-735300

If you want to report a case of discrimination against any individual or group of persons on the ground of sex, age, race, colour, ethnic origin, tribe, birth, creed or religion, health status, social or economic standing, political opinion or disability, please contact:

**THE CHAIRPERSON
EQUAL OPPORTUNITIES COMMISSION**
P. O. Box 27672 Kampala, UGANDA.
Plot 7 Luthuli Close, Bugolobi
Telephone: +256 414223234 / +256 414223253

If you want to report a case of corruption, abuse of authority or public office please contact:

**THE INSPECTOR GENERAL OF GOVERNMENT
Jubilee Insurance Centre,
Plot 14, Parliament Avenue
P.O. Box 1682, Kampala
+256 414344219/414259738/
414255892/414251462
(General Lines)+256414347387 (Hot Line)**

**JUSTICE CENTRES UGANDA CAN BE FOUND IN THE
FOLLOWING LOCATIONS:**

THE NATIONAL COORDINATION OFFICE
Chambers F6 High Court Building
Plot 2, the Square
P.O. Box 26365
Kampala, Uganda
Telephone: 0414 256626

THE MMENGO CENTRE
Chief Magistrate's Court Mmengo,
KabakaAnjagala road
Telephone: 0759 500440
0414 342423
Toll Free phone: 080 010 0210

THE TORORO CENTRE
Tororo Chief Magistrate's Court
Uhuru Road Tororo
Telephone: 0759500 443
+256 454445273
Toll Free phone: 080 010 0211

THE LIRA CENTRE
Lira Chief Magistrate's Court
Kampala, Uganda
Telephone: 0759 500442
+256 473420235
Toll Free phone: 080 010 0212

THE HOIMA CENTRE
Hoima Chief Magistrate's Court
Government road, Hoima
Telephone: +256 465440105
Toll Free phone: 080 010 0213

THE JINJA SERVICE POINT
High Court, Jinja
Telephone: +256 434122136
Toll Free phone: 080 010 0214

THIS LIST HAS BEEN COMPILED AND PRINTED BY JUSTICE CENTRES UGANDA WITH SUPPORT FROM THE DEMOCRATIC GOVERNANCE FACILITY (DGF):



CONTACT LIST FOR THE ADMINISTRATION OF JUSTICE INSTITUTIONS IN UGANDA

Justice Centres Uganda (JCU) was established by the Justice, Law and Order Sector (JLOS) under Circular Instruction Number 1 of 2010 issued by the Chief Justice to provide legal aid to poor persons in Uganda. Justice Centres are Service Centres that provide legal aid services across civil and criminal areas of justice to poor, marginalized and vulnerable persons, while at the same time empowering individuals and communities to claim their rights and demand for policy and social change through creating awareness to communities, students, PWDs and women. Some of these services include legal representation, alternative dispute resolution, referrals, awareness creation and outreach, as well as psycho social support.